

## Quarantine program

Extrait

de <https://www.amrcollection.com/en/about-us/clean-complete-verification/mexico-caribbean/>

For guests traveling to any country with COVID-19 testing regulations in effect to enter the country after international travel, AMR™ Collection has extended the CleanComplete+ program to include quarantine support.

If a guest receives a positive test while on property that prevents departure, the cost of quarantine at the property will be covered for up to 14 days after the original departure date.\*\* Extended stay due to quarantine includes the guest plus one travel companion sharing the same room. For additional traveling companions sharing the same room beyond yourself and one travel companion, the resort is pleased to provide discounted rates below

- Secrets Resorts & Spas - \$119
- Breathless Resorts & Spas - \$119
- Dreams Resorts & Spas - \$109

Services, like meals, minibar stocking, clean linens, bathroom amenities, etc., will be delivered to the room door. Room entry by resort staff is prohibited and quarantine rooms will be cleaned according to AMR™ Collection *CleanComplete* Verification™, a 360-degree quality, safety and hygiene system. Whether guests will remain in their originally assigned room will be determined by resort management.

In every case, the identity of anyone impacted by COVID-19 will be protected and not shared publicly

\*\*Note, the *CleanComplete+* program does not apply to in-destination domestic travelers. Only the Costa Rica market allows local travelers quarantine at no cost per above guidance. For additional questions, kindly contact the resort where you plan your stay or speak with the concierge upon arrival for any additional questions.